



ELIGIBILITY

The OPUS card with photo is required to benefit from reduced fare transit passes and tickets granted to those who meet the eligibility criteria set out by the public transit organizations, in accordance with their respective regulations. Persons who fail to obtain a valid OPUS card with photo must use regular fare passes or tickets.

PROCUREMENT

To obtain an OPUS card with photo, users must first fill out the form, then go to an issuing office with an identification document (health insurance card, driver's licence, birth certificate or passport). The designated fee must be paid at the time the card is issued. Additional documentation may be required, depending on age or school attendance. Please refer to your carrier's website.

CARD VALIDITY PERIOD (based on the user's age on October 31 of the current school year)

- **Child aged 6 to 11:** The card is valid until October 31 following the user's 12th year;
- **Student aged 12 to 14:** The card is valid for 2 years;
- **Student aged 15 and over:** The card must be replaced each year by October 31 at the latest; on that date, the user must be younger than the maximum age determined by the transit organization in question.
- **People aged 65 and over:** The card is valid for 7 years.

INFORMATION CONCERNING THE APPLICATION OF THE ACT RESPECTING ACCESS TO DOCUMENTS HELD BY PUBLIC BODIES AND THE PROTECTION OF PERSONAL INFORMATION (R.S.Q., C. A-2.1)

1. The OPUS card with photo is considered to be a personalized OPUS card. Personal information collected for the purpose of issuing a personalized OPUS card is required to verify, grant or renew the status of the persons eligible to obtain and use a personalized OPUS card granting access to fare privileges, or to renew, change, replace, reactivate or cancel a personalized OPUS card, as applicable;
2. "This personal information is collected by the organization issuing the personalized OPUS card, for its own use; for the *Société de transport de Montréal* (STM), which operates the computerized integrated system of public transit ticket sales and revenue collection (the "Integrated System"); and for the public transit authorities and public transit organizations participating in the *Integrated System*."
3. The public transit authorities participating in the *Integrated System* are: *Agence métropolitaine de transport, Société de transport de Montréal, Société de transport de Laval, Réseau de transport de Longueuil, Réseau de transport de la Capitale, Société de transport de Lévis, Conseil intermunicipal de transport Le Richelain, Conseil intermunicipal de transport Laurentides, Conseil intermunicipal de transport Chambly-Richelieu-Carignan, Conseil intermunicipal de transport du Haut-Saint-Laurent, Conseil intermunicipal de transport de la Vallée du Richelieu, Conseil intermunicipal de transport de la Presqu'île, Conseil intermunicipal de transport de Sorel-Varennes, Conseil intermunicipal de transport du Sud-Ouest, Conseil intermunicipal de transport Roussillon, Conseil régional de transport de Lanaudière, and Ville de Sainte-Julie*. Other public transit authorities may join the *Integrated System* at a later date. In such case, public transit users will be notified of these new transit authorities through notices or statements on the websites of the AMT, the STM and the other public transit authorities participating in the *Integrated System*;
4. The personal information in question will be used for the following purposes:
 - a) issuing, renewing, modifying, replacing, reactivating or cancelling personalized OPUS cards by public transit authorities participating in the *Integrated System*;
 - b) selling tickets, collecting public transit revenue and distributing some of this revenue;
 - c) processing fare refunds or returns;
 - d) managing the *Integrated System*;
 - e) preventing, detecting or curbing fraud;
 - f) planning public transit services (information used is not personally identifiable).
5. The following categories of persons may have access to this personal information in performing their duties for the public transit authorities participating in the *Integrated System*: customer service agents, inspectors, public transit ticket sales agents as well as employees and consultants of these public transit authorities who require access to such information in order to perform duties related to selling tickets, collecting or distributing public transit revenues, managing the *Integrated System* or planning public transit services;
6. The personal information in question is collected on a voluntary basis. Public transit users may opt to purchase public transit tickets or passes on anonymous cards that do not require the collection of personal information and for which no fare reduction privileges are conferred;
7. A customer who declines to provide the personal information required to issue a personalized OPUS card or who declines to identify him/herself for the purposes of modifying, replacing, reactivating or cancelling a personalized OPUS card or to obtain a fare refund or return may be refused the requested service or privilege;
8. Any person who has provided personal information for the purpose of obtaining a personalized OPUS card or to have one renewed, modified, replaced, reactivated or cancelled is entitled to consult his/her personal information, obtain a copy thereof, or request the correction of any inaccurate, incomplete or ambiguous information or information that was collected in violation of the law, by sending, a written request (with proof of identification) to the Access to Information Officer at the *Société de transport de Montréal* (STM), who is in charge of data processing for the *Integrated System*, at the following address:
800, De La Gauchetière Street West, Suite 1170, Montréal, Quebec, H5A 1J6.

TO BE FILLED OUT BY THE APPLICANT

Last name: _____ First name: _____
Postal code: _____ Date of birth: _____
Year / Month / Day

For security reasons, you must answer an authentication question when you submit your form at the issuing office.

OPTIONAL

I agree to receive information or offers pertaining to public transit.
 I agree to obtain information about the OPUS card.
Email: _____

STUDENTS AGED 16 AND OVER MUST ASK THEIR EDUCATIONAL INSTITUTION RECOGNIZED BY THE MINISTÈRE DE L'ÉDUCATION ET DE L'ENSEIGNEMENT SUPÉRIEUR (MEES) TO FILL OUT THIS SECTION

Name of educational institution: _____
Address: _____
City: _____ Telephone: _____ Postal code: _____

*"I hereby certify that the person whose name is written above is a **full-time** student at our educational institution. To the best of my knowledge, the above information is correct."*

_____ Affix the seal or stamp of the educational institution here:
Principal's signature

_____ Date *Year / Month / Day*

Photocopies will not be accepted

For students aged 16 and over

MANDATORY SIGNATURE

You will find in this document the text concerning personal information entitled *INFORMATION CONCERNING THE APPLICATION OF THE ACT RESPECTING ACCESS TO DOCUMENTS HELD BY PUBLIC BODIES AND THE PROTECTION OF PERSONAL INFORMATION* (R.S.Q., c. A-2.1).

_____ Date _____
Applicant's signature *Year / Month / Day*
(or signature of the person having parental authority if the applicant is under 14 years old)

Participating public transit organizations:

