

# contact

FOR PARATRANSIT USERS 

And **automated** call service



Réseau de transport de Longueuil



**ease**

**flexibility**

**autonomy**

**The RTL informs you  
and ACCOMPANIES you!**

## YOU RECEIVE A CALL

### The day before your trip\*

A reminder about your appointments scheduled for the next day.

Between **6 p.m.** and **9 p.m.**



We will attempt to call you up to three times or leave you a message.



**You have the option to cancel if you change your mind.**



\*Applies to regular or occasional trips booked before 6 p.m.

## The PEACE of MIND of a phone CALL !

- You'll never again forget your appointments.
- You'll have the assurance that all your bookings have been made.

## NEWS

### YOU WILL RECEIVE A CALL

#### When the vehicle is on its way

A few minutes before your scheduled pickup time you will be notified that the vehicle is on its way.

**You can also sign up to be notified by email or text message. Note that access to a telephone is required to receive this call.**

If you do not have access to a telephone, be ready at the start of your scheduled time slot.

**Be READY  
with ONE  
PHONE call** 

- **You'll feel better knowing the vehicle is on its way.**
- **You'll be ready when the vehicle arrives.**

You get automatic access  
to this new service



**It's convenient, free  
and easy**

You can unsubscribe or change your contact  
information by calling our reservation centre at

**450 670-2992 option 1**

For more information, visit our website at  
[rtl-longueuil.qc.ca](http://rtl-longueuil.qc.ca)

An French version of this  
document is available on our website at  
[rtl-longueuil.qc.ca](http://rtl-longueuil.qc.ca)